



Lifetime Floors Ceramics and Porcelain Flooring: Residential Warranty

The following is the limited warranty issued by Lifetime Floors for Lifetime Floors Ceramics and Porcelain tile products. Lifetime Floors warrants that its first quality ceramics and porcelain tile products are manufactured according to ANSI A137.1-1988 and meet or exceed these requirements.

What the Lifetime Floors Ceramics and Porcelain Flooring Limited Warranty Covers: This ceramics and porcelain tile product has been manufactured in accordance with industry standards and is manufactured to last a lifetime with proper care and maintenance. All first quality tile from Lifetime Floors is warranted to be free of defects in the quality of the product for one year from date of purchase. This warranty applies to products used in residential applications only for as long as the original purchaser owns and resides in the home where the product was installed.

What you should do if you find that there is a defect in the quality and you need warranty service:
You (the original purchaser) should notify the authorized Lifetime Floors Flooring dealer from which the original purchase was made, of any defect no later than 30 days after discovering the defect and within the time period of this limited warranty.

You (the original retail purchaser) must present to your authorized Lifetime Floors Flooring dealer the following items for a warranty claim to be considered:

- A valid proof of purchase in the form of a sales receipt or other documents which establishes proof of purchase.
- A detailed description of the problem and/or a photograph/sample that clearly shows the problem.

What Lifetime Floors will do should you need warranty service:
Should a defect covered under this warranty be found, Lifetime Floors will authorize the affected area to be repaired to conform to the warranty. Lifetime Floors will provide tile for replacement or repair of the affected area, at its option.

Due to inherent variations associated with quarried stone and naturally fired tile products, color and texture variations from samples should be expected. Prior to installation, tile should be approved by customer. No claims for shade or texture will be honored after installation.

If professionally installed, and the defect was not visible before or during installation, Lifetime Floors will pay the reasonable labor costs to perform the replacement or repair during the first year warranty period from the date of original purchase. In the event that the color installed is no longer available, Lifetime Floors will authorize your dealer to replace the affected floor with another Lifetime Floors product of equal value. The above described remedy is the purchaser's sole and exclusive resolution for claims under this limited warranty.

